



INYATI GAME LODGE WEBSITE ONLINE PAYMENT TERMS & CONDITIONS

Online Payment Terms & Conditions

Inyati Game Lodge (Pty) Ltd is a private game reserve business in the hospitality industry.

1. Booking policy

Subject to availability and receipt of payment, requests will be processed within one day and confirmed by email.

2. Refunds policy

Inyati Game Lodge (Pty) Ltd will refund the client in full in line with the standard terms and conditions applicable through reservations.

3. Customer Privacy policy

Inyati Game Lodge (Pty) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, “personal information” shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569.

Or use <https://www.inyati.co.za/privacy-policy/>

4. Payment options accepted

Payment may be made via Visa, MasterCard or American Express Cards or by bank transfer into the Inyati Game Lodge (Pty) Ltd bank account, the details of which will be provided on request.

5. Card acquiring and security

Card transactions will be acquired for Inyati Game Lodge (Pty) Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

6. Customer details separate from card details

Customer details will be stored by Inyati Game Lodge (Pty) Ltd separately from card details which are entered by the client on DPO PayGate’s secure site.

For more detail on DPO PayGate refer to www.paygate.co.za.



7. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

8. Responsibility

Inyati Game Lodge (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

9. Country of domicile

This website is governed by the laws of South Africa and Inyati game Lodge (Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, res@inyati.co.za

10. Variation

Inyati Game Lodge (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

11. Company information

This website is Designed and Developed by SearchKings™ For enquiries, please contact SearchKing's CEO & Information Officer - Brett Perlstein: brett@Searchkingsafrica.com.

12. Contact details - Company Physical Address:

Marketing and Reservations office:

Riviera Road Park, Block D,

6-10 Riviera Road, Killarney, 2193

Email: res@inyati.co.za Telephone: +27 (0) 11 486 2027

PayGate (Pty) Ltd

Registration no: 1999/017441/07

www.paygate.co.za

Tel no: 087 820 2020

Email: connectsa@dpogroup.com

